

Migration Support Programs

Why Red Cross?

Red Cross is a leading humanitarian organisation in Australia, improving the lives of disadvantaged people. We are part of the International Red Cross and Red Crescent Movement, the largest humanitarian network in the world with over 100 million volunteers.

In all activities our volunteers, members and staff are guided by the Movement's Fundamental Principles – Humanity, Impartiality, Neutrality, Independence, Voluntary service, Unity and Universality. We are partners of choice in the humanitarian services of the public authorities, independent of government and without any political, religious or cultural affiliations.



Act for humanity

Action in South Australia

Australian Red Cross has been working with recently arrived migrants for over 30 years, including people seeking asylum, refugees, people in detention or separated from family, people on temporary visas impacted by COVID, and people experiencing or at risk of modern-day slavery.

Our Migration Support Programs work with people who've been impacted by migration to ensure they have access to the support they need.

We help get people into work, into volunteering, and connected into their local communities, as well as run programs in schools, workplaces and communities to support greater understanding and inclusion.

In South Australia we offer programs across the state and have staff located in Adelaide and Mt. Gambier.

Every year, millions of people are forced to flee their homes to find safety. In the past decade, the number of people displaced from their home has almost doubled, from **41 million** to **79.5 million**. Red Cross Red Crescent works with these people all over the world: in the places they flee from, the places they pass through, and the places they arrive.

In FY2021 Migration Support Program in South Australia has:



Provided **10,401** individuals with food relief along with partner organisations



Made **4,625** payments through our COVID response



Reached **3,677** participants through community conversations



Supported over **100** individuals in gaining employment and employment related roles.

“

I just wanted to let the folks who come to this country know that there are ordinary people who care about them and want to help them.

”

English Teacher Volunteer with Red Cross in South Australia

OUR IMPACT

Support for Trafficked People Program

This program has been run by Red Cross since 2009, on behalf of the Commonwealth Department of Social Services. We provide holistic case-managed assistance to individuals impacted by human trafficking, slavery and slavery-like practices, including forced marriage and forced labour, who have been referred to the program by the Australian Federal Police.

Restoring Family Links Program (RFL)

The RFL Service seeks to re-establish contact between family members separated by conflict, disaster, and migration, and clarify the fate of the missing. The RFL Service in Australia is part of the International Red Cross Red Crescent global tracing network.



Sudanese migrant has been reunited with her mother in Uganda, whom she thought was dead. Her daughter Nyankor holds a photo of her grandmother and namesake.

Family and Domestic Violence program (FDV)

The FDV Emergency Financial Assistance program is available to all people on temporary visas, or with uncertain visa status, experiencing family and domestic violence, in need of financial support. We also provide short-term casework support when needed and we work alongside family and domestic violence agencies and the Women's Legal Service to ensure people are linked to the services they need.

Participation and Inclusion work

Our participation and inclusion work helps ease the transition for new migrants as they settle into life in Australia. It includes:

In Search of Safety

Red Cross has developed a program for school students and community groups about the asylum seeker journey and the reasons why people seek protection in Australia. The program promotes compassion, harmony and social cohesion. In high schools it's delivered under the Pathways to Protection program.

**Together
we are
unstoppable.**

Community Conversations

Community conversations give participants a valuable opportunity to hear real-life stories from people with direct and first-hand experience as refugees and asylum seekers in Australia. It is open to clubs, organisations, workplaces, communities and groups.

Economic Participation – Connect Match Support

This program connects job seekers from refugee and asylum seeker backgrounds to businesses and provides support to maintain a job to achieve economic independence. Job seekers are connected to volunteer mentors who assist them to create meaningful connections and networks and support them from job readiness to post placement support. Clients are also assisted with job seeking, resume and application preparation, mock interviews and IT skills. English for work classes are also run by volunteers. In Mt Gambier clients are also able to access our driver mentoring program.

Emergency Relief Program

We provide financial and material assistance to asylum seekers, refugees and migrants in Australia who are suffering financial hardship and are not eligible for other support. Each year we help over 2,000 people in this way. Many of them have experienced torture and trauma, speak little or no English, and live with fear and uncertainty about the future. It is funded solely by public donations and private grants to Red Cross.

Get Involved!

Become a Volunteer

savolunteer@redcross.org.au

Become a Donor

partnerships@redcross.org.au
1800 733 276

Become a Member

samembership@redcross.org.au

For more information on the program

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Regional Offices

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Port Lincoln P 08 6557 1250	Mount Gambier P 08 8725 3622
Coober Pedy P 08 8100 5436	Whyalla P 08 8100 4511